

**D-06-21-2**

**Date:** June 7, 2021

**Bulletin:** All Dealers and Tag & Title Services

**From:** Business Licensing and Driver Instructional Services

**Subject:** eServices Enhancements

Beginning Wednesday June 9, 2021, business will see the following enhancements to the eServices portal.

### **Drawdown Transaction Report**

- Drawdown transaction report now shows the dates and users name who added funds embedded within all transactions, ordered by date for better readability.
- Businesses will now have the ability to have drawdown accounts that exist at the license/location level. So, business with multiple locations under one FEIN, will now show within the context of that location.
- Businesses will be able to add funds to each individual location's draw down account making it trackable per location.
- Businesses can run the drawdown transaction report per draw down account/location and see impacts at license level.
- Work submitted through the portal will automatically be linked to the corresponding drawdown account.

### **Case/Processing adjustments**

- There is a new link that allows the MDOT MVA to directly send a web notice to the user who submitted the documents on e-Services.
  - o An email is sent, and e-Services account alerts are added immediately.
  - o Message includes VIN, original submission confirmation #, and internal case# so agents and customers know what it is in regards to.
  - o Users will be able to respond directly to MDOT MVA and add supplemental documents if needed.

If you have questions or concerns, please contact your local MDOT MVA Branch or MDOT MVA Business Licensing and Driver Instructional Services at 410-787-2952 or [mvabldisd@mva.maryland.gov](mailto:mvabldisd@mva.maryland.gov)